# Privacy Policy Den Holder

#### Version 0.1

This page was last updated on 15-10-2024.

We are aware that you have confidence in us. We therefore see it as our responsibility to protect your privacy. On this page we let you know what data we collect when you use our website, why we collect this data and how we use it to improve your user experience. This way you understand exactly how we work.

This privacy policy applies to the services of Den Holder. You should be aware that Den Holder is not responsible for the privacy policies of other sites and sources. By using this website you indicate that you accept the privacy policy.

Den Holder respects the privacy of all users of its site and ensures that the personal information you provide to us is treated confidentially.

### Our use of collected data

## Use of our services

When you sign up for one of our services, we ask you to provide personal data. This data is used to perform the service. The data is stored on Den Holder's own secure servers or those of a third party. We will not combine this data with other personal data we have.

#### Communication

When you send email or other messages to us, we may retain those messages. Sometimes we ask you for your personal data that is relevant to the situation in question. This makes it possible to process your questions and respond to your requests. The data is stored on Den Holder's own secure servers or those of a third party. We will not combine this data with other personal data we have.

### Cookies

We collect data for research in order to gain a better understanding of our customers, so that we can tailor our services accordingly.

This website uses "cookies" (text files placed on your computer) to help the website analyse how users use the site. The information generated by the cookie about your use of the website can be transferred to Den Holder's own secure servers or those of a third party. We use this information to track how you use the website, to produce reports on website activity and to provide other services related to website activity and internet use.

### **Purposes**

We do not collect or use information for purposes other than those described in this privacy policy unless we have obtained your consent to do so in advance.

### **Third parties**

The information is not shared with third parties. In some cases, the information can be shared internally. Our employees are obliged to respect the confidentiality of your data.

#### Changes

This privacy statement is tailored to the use of and the possibilities on this site. Any adjustments and/or changes to this site may result in changes to this privacy statement. It is therefore advisable to regularly consult this privacy statement.

### Choices for personal data

We offer all visitors the opportunity to view, change, or delete any personal information that has been provided to us at the time.

### Customise/unsubscribe newsletter service

At the bottom of each mailing you will find the option to adjust your details or to unsubscribe.

## Adjust/unsubscribe communication

If you would like to customise your information or have yourself removed from our files, please contact us. See contact details below.

### Turn off cookies

Most browsers are set to accept cookies by default, but you can reset your browser to refuse all cookies or to indicate when a cookie is sent. However, it is possible that some features and services, on our and other websites, may not function properly if cookies are disabled in your browser.

# **Questions and feedback**

We regularly check whether we comply with this privacy policy. If you have any questions about this privacy policy, please contact us:

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